NSPCL Ex-Employee Portal User Manual

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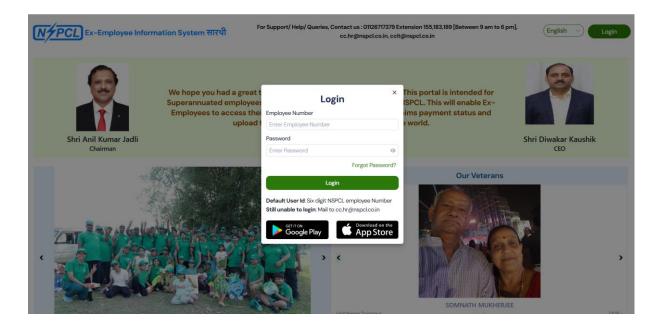
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- 3. Ex Employee Login

Introduction

The NSPCL Ex-Employee Portal offers a convenient, secure platform for ex-employees to access key services. The portal is equipped with a user-friendly interface, offering features such as profile management, pension details, OPD/IPD claims, Life certificate uploads, ERS certificate uploads, and grievance handling. With support for both English and Hindi, the portal ensures a smooth post-employment experience, providing easy access to all essential services.

Getting Started

User Sign In



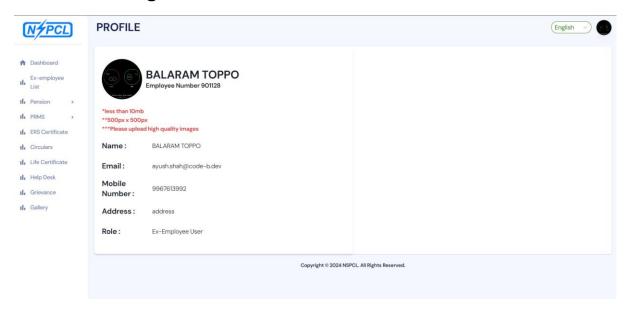
- Log in using your Employee Number and Password
- Enter the OTP sent on your registered mobile number
- Click Verify OTP to Login
- A user can only be logged in on one device at a time.
- Redirected to Dashboard after successful login

Links



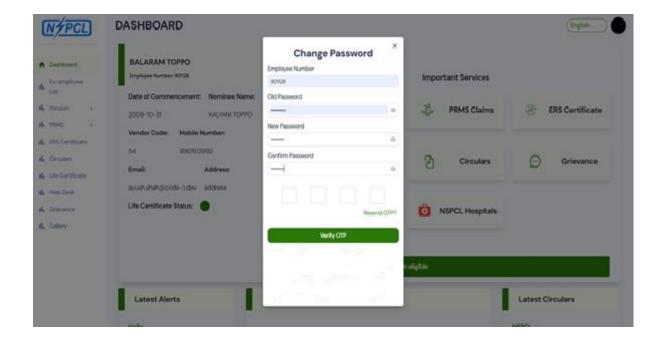
- Click on News and Reports to get the latest information
- Click on the links to get the respective information

User Profile Page



- Click the top right icon of the profile image and select the profile
- Click on the profile image to upload a new profile image

User Change Password



- Click the top right button and select Change password
- Enter your employee number and existing password
- Enter a new password
- Enter the OTP sent to your registered mobile number

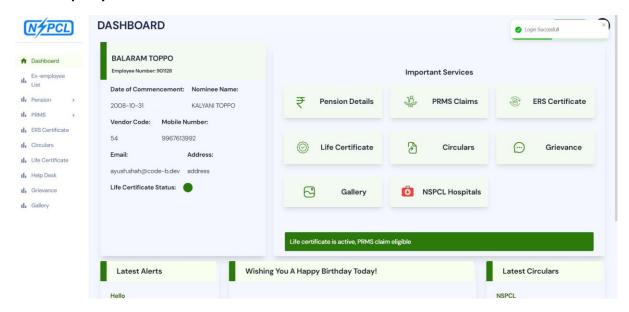
Change Portal Language



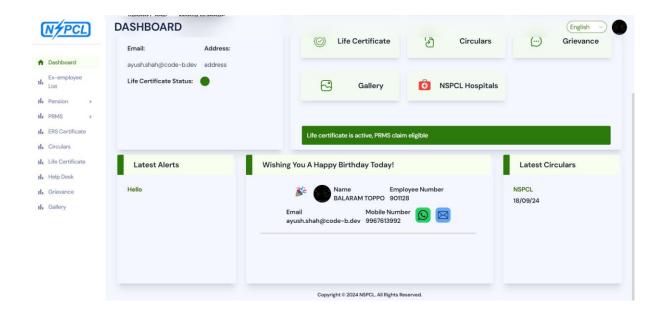
- Click on the language button in the top right to show a drop down menu
- Change Portal Language between English and Hindi

Ex-Employee Login

Ex-Employee Dashboard



Click important services to access them



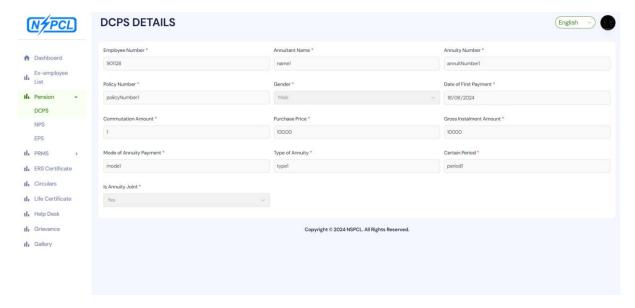
- Check out Latest alerts and circulars
- View Birthdays today and buttons to WhatsApp or Email them

Ex-Employee List



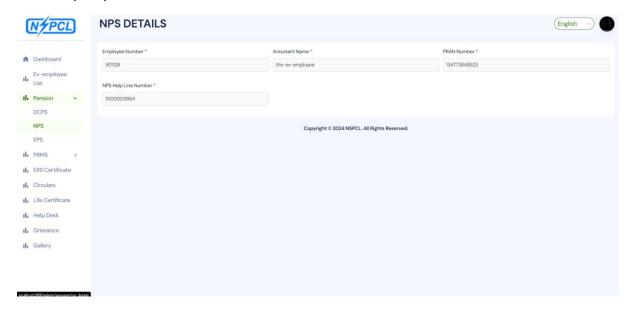
- Click on Ex-Employees List on the left sidebar
- Find other Ex-Employees on the platform and get their Mobile Number and Email

Ex-Employee DCPS Details



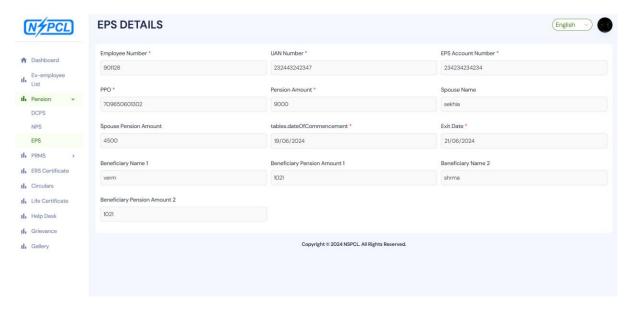
- Click on Pension and then DCPS on the left sidebar
- View your DCPS Details

Ex-Employee NPS Details



- Click on Pension and then NPS on the left sidebar
- View your NPS Details

Ex-Employee EPS Details

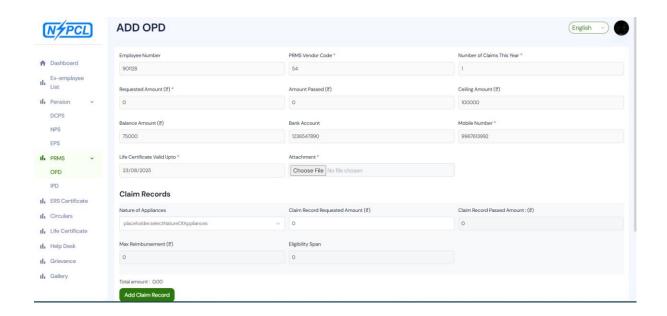


- Click on Pension and then EPS on the left sidebar
- View your EPS Details

Ex-Employee OPD Claims

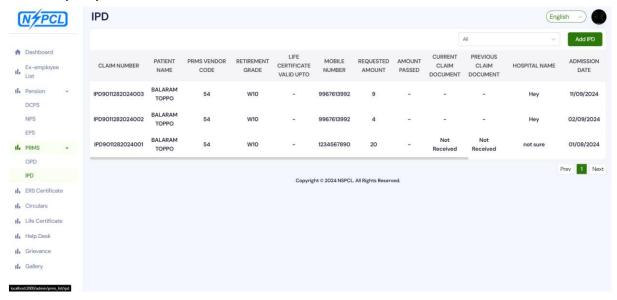


Click on PRMS and then OPD on the left sidebar

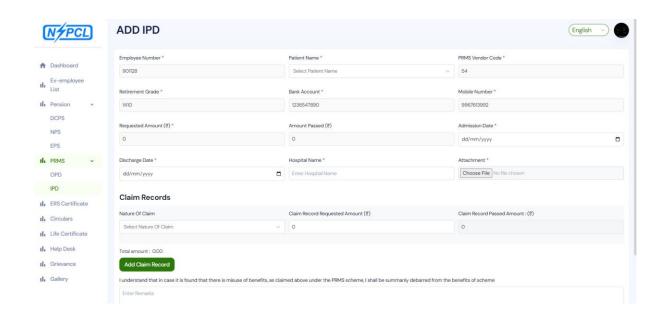


- View list of applied OPDs
- Use the filter to check claims in various stages of approval
- Click on Add OPD
- Fill out the form
- Wait for approval from HR, Medical Officer and Finance

Ex-Employee IPD Claims

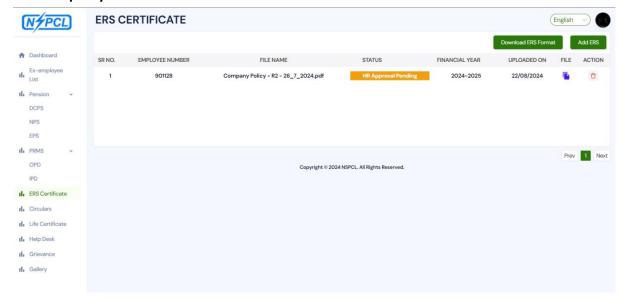


Click on PRMS and then IPD on the left sidebar

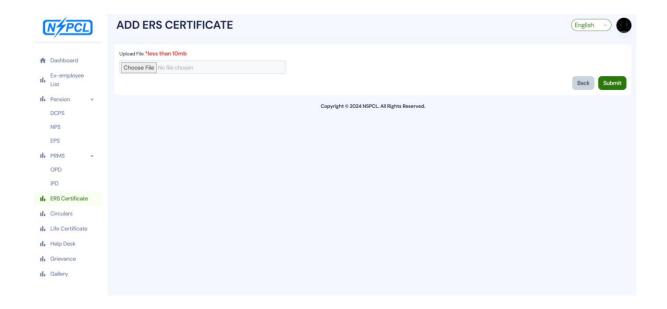


- View list of applied IPDs
- Use the filter to check claims in various stages of approval
- Click on Add IPD
- Fill out the form
- Wait for approval from HR, Medical Officer and Finance

Ex-Employee ERS Certificate

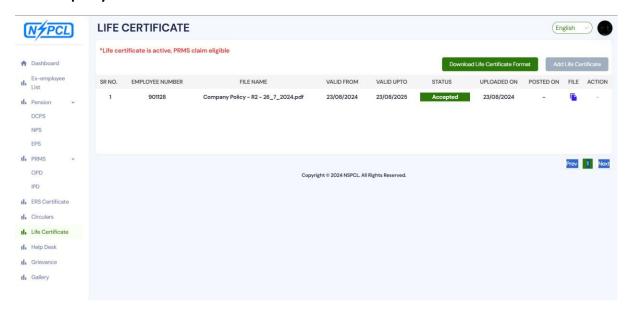


• Click on ERS Certificate on the left sidebar

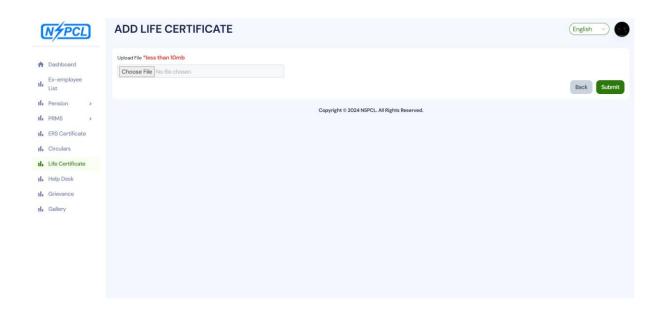


- View list of applied ERS certificates
- Click on Add ERS
- Upload the document
- Wait for approval from HR

Ex-Employee Life Certificate



• Click on Life Certificate on the left sidebar



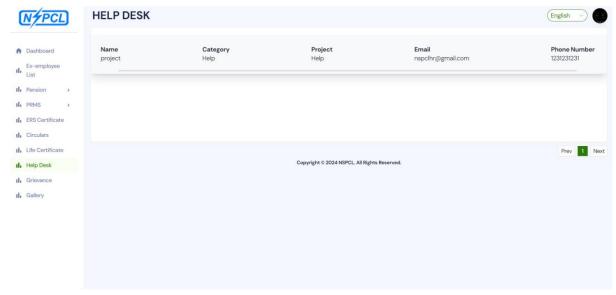
- View list of applied Life certificates
- Click on Add Life certificate
- Upload the document
- Wait for approval from HR

Circulars



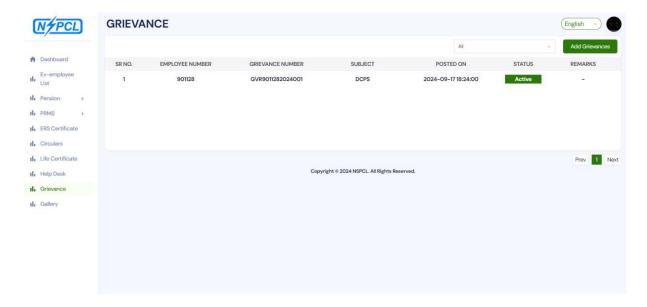
- Click on Circulars on the left sidebar
- View all circulars

Help Desk

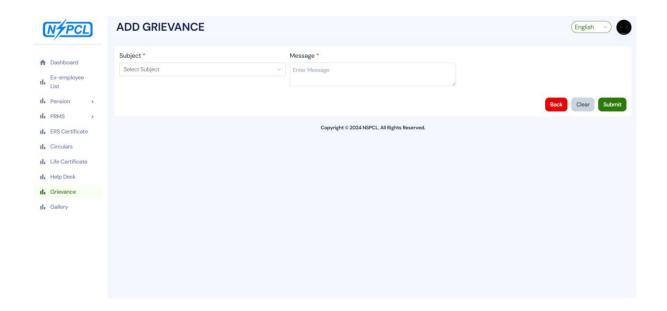


- Click on Help Desk on the left sidebar
- List of all Help Desk information

Grievance



Click on Grievances on the left sidebar



- View list of applied Grievances
- Use the filter to check grievances in various stages of approval
- Click on Add Grievance
- Add the Grievance
- Wait for approval from admin

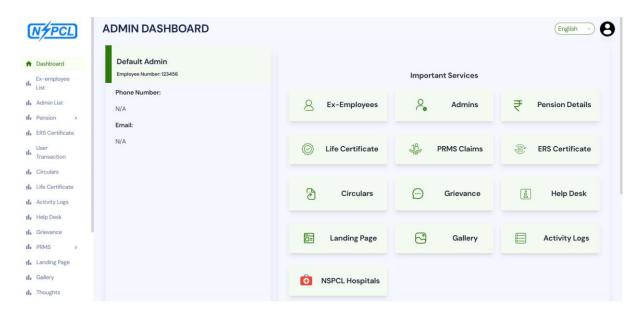
Ex-Employee Gallery



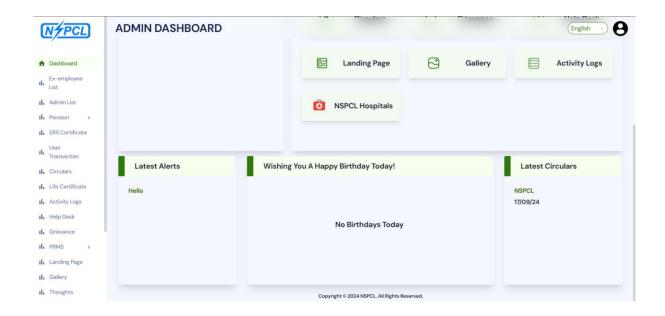
- Click on Gallery on the left sidebar
- View images in the gallery

HR Admin Login

HR Admin Dashboard



Click important services to access them

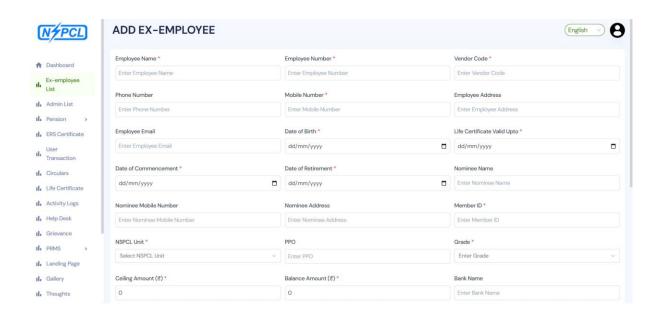


- Check out Latest alerts and circulars
- View Birthdays today and buttons to WhatsApp or Email them

Ex-Employee List



• Click on Ex-Employees List on the left sidebar

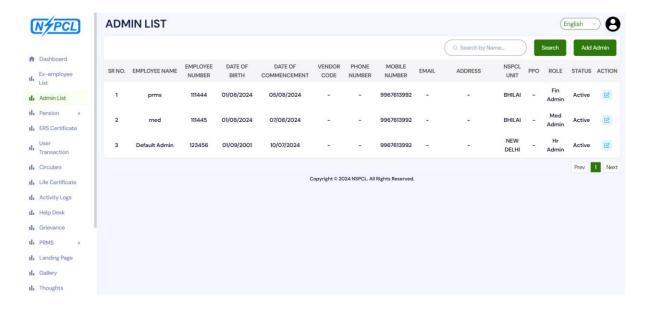


- Find Ex-Employees on the platform
- Click on Add Users to add a new Ex-Employee
- Fill the relevant fields and add a new Ex-Employee

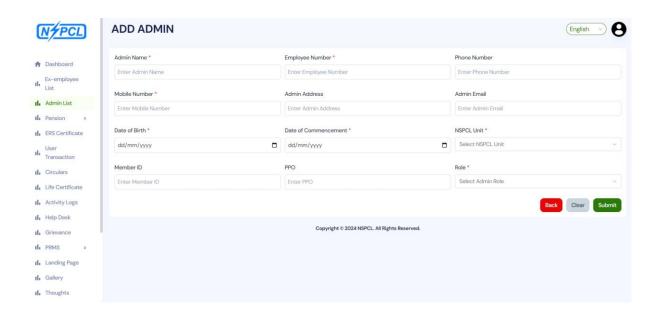


- Click on Upload XLS on the right
- Download Sample File and add relevant data
- Upload Ex-Employees using XLS File

Admin List

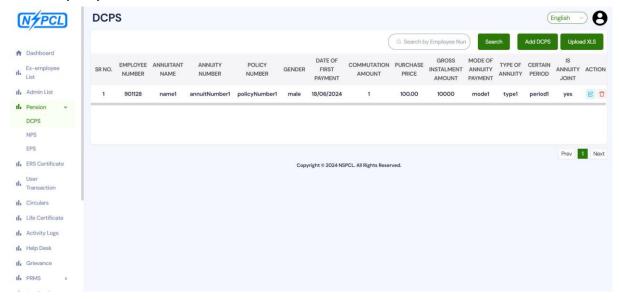


• Click on Admin List on the left sidebar

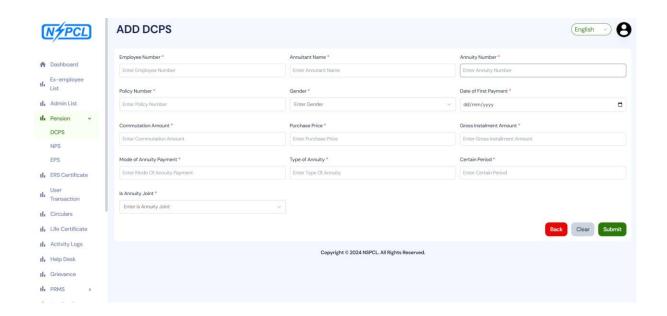


- Find Admins on the platform
- Click on Add Users to add a new Admin
- Fill the relevant fields and add a new Admin

Ex-Employee DCPS



Click on Pension and then DCPS on the left sidebar

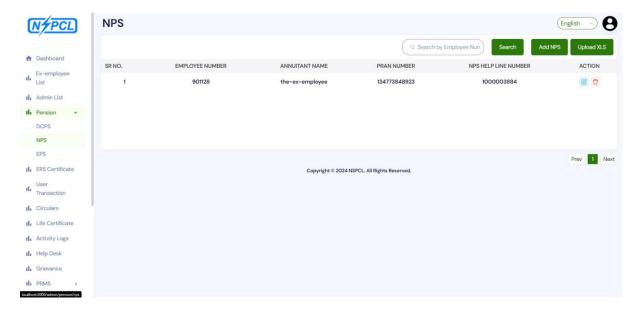


- Click on Add DCPS to add a new DCPS
- Fill the relevant fields and add a new DCPS

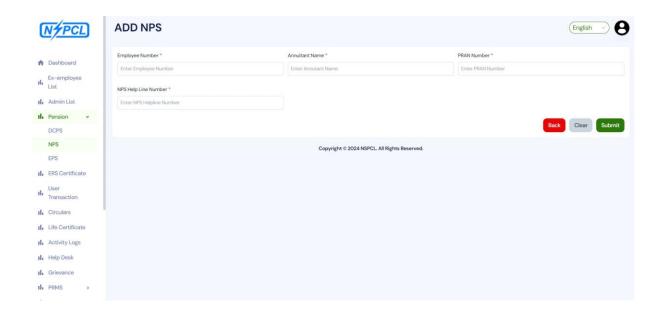


- Click on Upload XLS on the right
- Download Sample File and add relevant data
- Upload DCPS using XLS File

Ex-Employee NPS



• Click on Pension and then NPS on the left sidebar

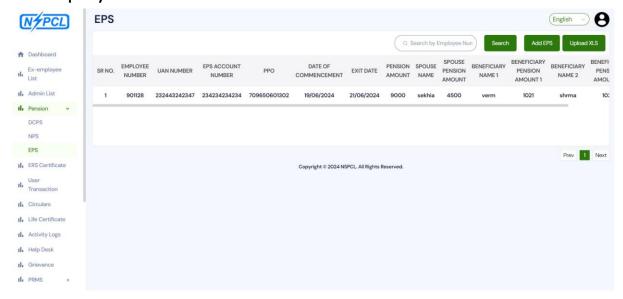


- Click on Add NPS to add a new NPS
- Fill the relevant fields and add a new NPS

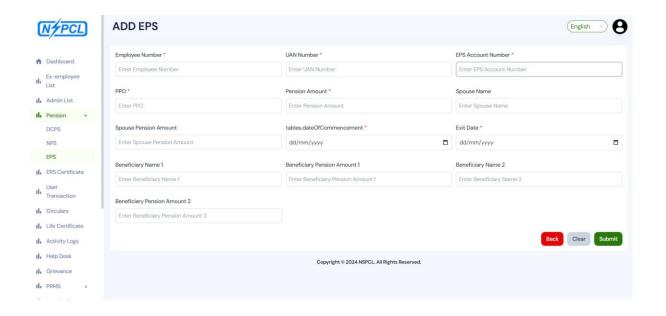


- Click on Upload XLS on the right
- Download Sample File and add relevant data
- Upload NPS using XLS File

Ex-Employee EPS



• Click on Pension and then EPS on the left sidebar

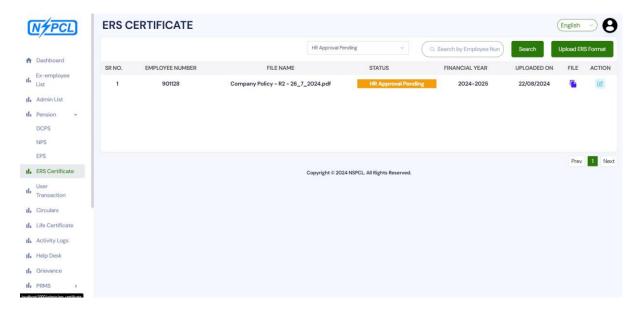


- Click on Add EPS to add a new EPS
- Fill the relevant fields and add a new EPS

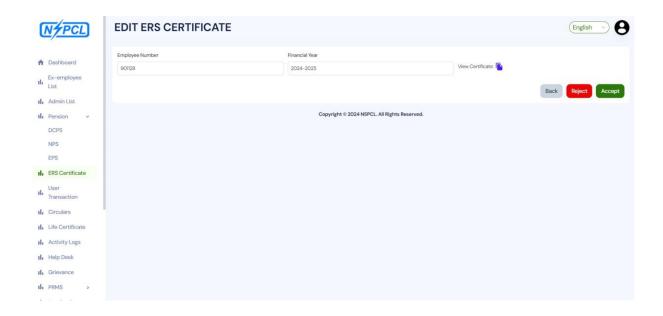


- Click on Upload XLS on the right
- Download Sample File and add relevant data
- Upload EPS using XLS File

Ex-Employee ERS Certificate



• Click on ERS Certificate on the left sidebar



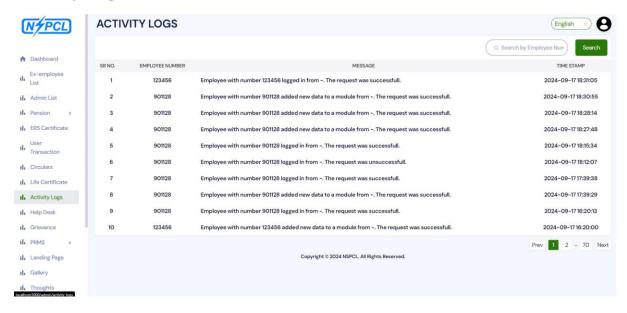
- View list of applied ERS certificates
- Use the filter to check the certificate in various stages of approval
- Upload the format
- Accept/Reject ERS Certificate

User transactions



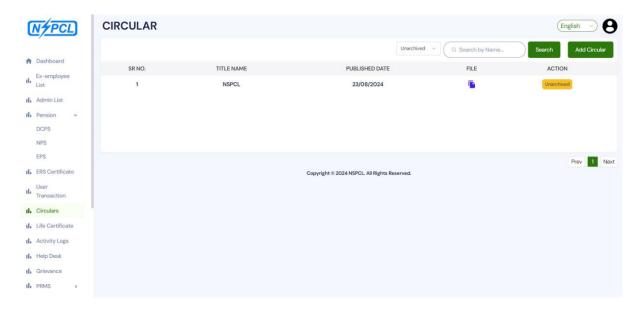
- Click on User transactions on the left sidebar
- View all user transactions

Activity Logs

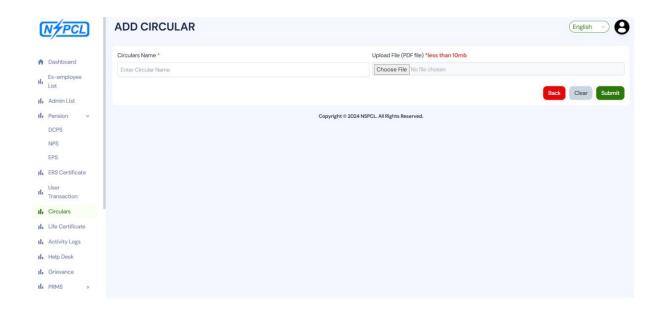


- Click on Activity logs on the left sidebar
- View all activity logs

Circulars

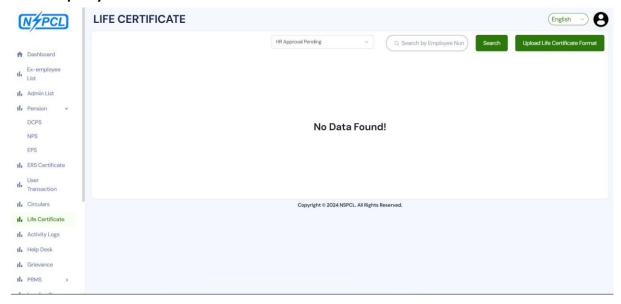


• Click on Circulars on the left sidebar

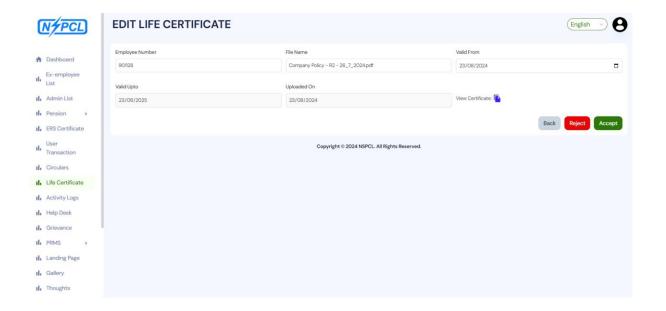


- View list of Circulars
- Use the filter to check circulars in different status
- Archive/Unarchive Circulars
- Click on Add Circular
- Add the new Circular

Ex-Employee Life Certificate

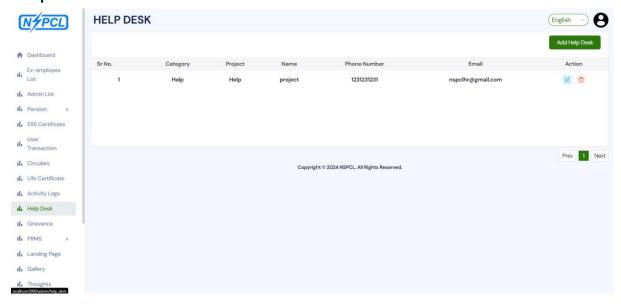


• Click on Life Certificate on the left sidebar



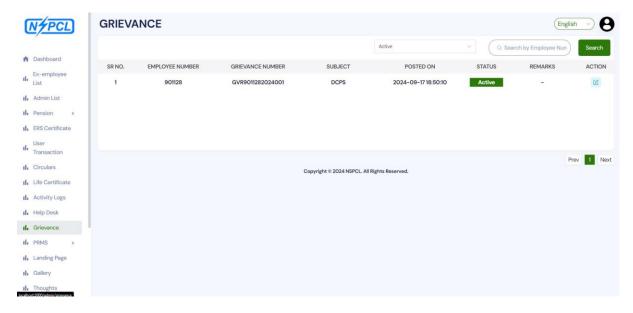
- View list of applied Life Certificates
- Use the filter to check the certificate in various stages of approval
- Upload the format
- Accept/Reject Life Certificate

Help Desk

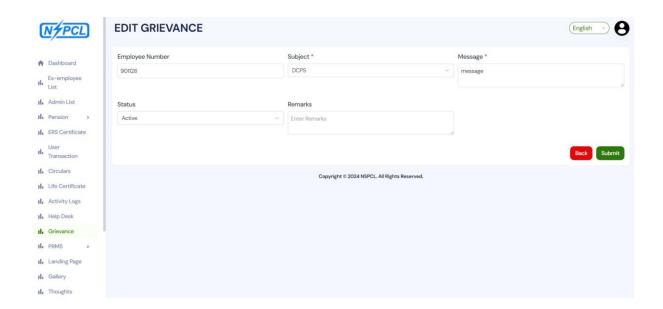


- Click on Help Desk on the left sidebar
- View list of Help Desk
- Click on Add Help Desk
- Add a new Help Desk

Ex-Employee Grievances



Click on Grievances on the left sidebar

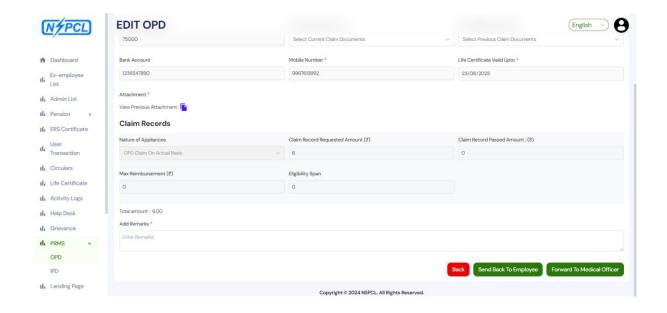


- View list of applied Grievances
- Use the filter to check grievances in different status
- Edit the Grievance
- Open/Close Grievance

Ex-Employee OPD Claims

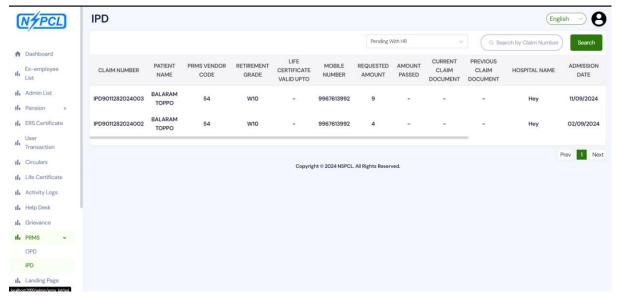


• Click on PRMS and then OPD on the left sidebar

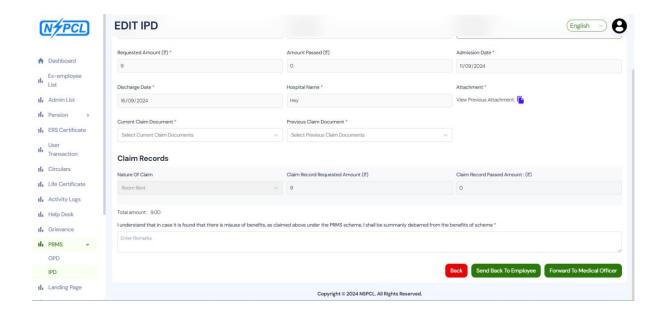


- View list of applied OPDs
- Use the filter to check claims in various stages of approval
- Click on Edit OPD
- Fill out the relevant fields
- Accept/Reject OPD Claim

Ex-Employee IPD Claims

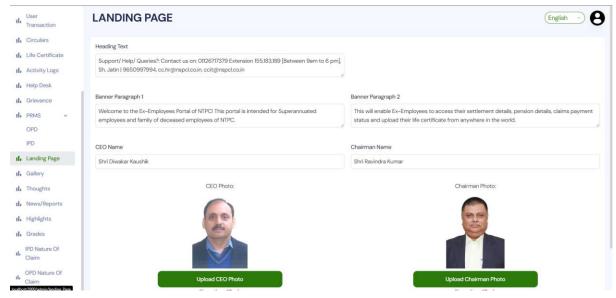


Click on PRMS and then IPD on the left sidebar



- View list of applied IPDs
- Use the filter to check claims in various stages of approval
- Click on Edit IPD
- Fill out the relevant fields
- Accept/Reject IPD Claim

Landing Page



- Click on Landing Page on the left sidebar
- Update the landing page data

Gallery



- Click on Gallery on the left sidebar
- Update the Gallery Images

Thoughts



- Click on Thoughts on the left sidebar
- Add/Delete Thoughts

News and Reports



- Click on News/Reports on the left sidebar
- Add/Archive News/Reports
- Use the filter to check news/reports in different status

Highlights



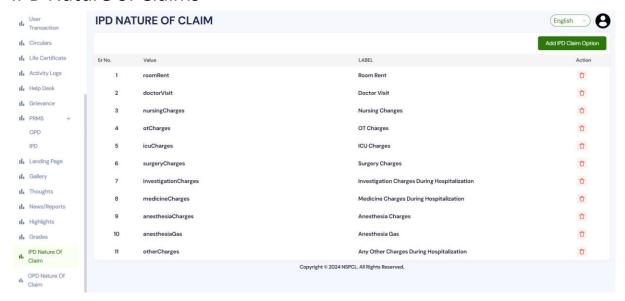
- Click on Highlights on the left sidebar
- Add/Archive Highlights
- Use the filter to check highlights in different status

Grades



- Click on Grades on the left sidebar
- Add/Delete ex-employee grades

IPD Nature of Claims



- Click on IPD Nature of claims on the left sidebar
- Add/Delete IPD Nature of claims

OPD Nature of Claims



- Click on OPD Nature of claims on the left sidebar
- Add/Delete OPD Nature of claims.